

April

7	The Drug-Free Workplace (DFWP)	9-noon	WVSTC-Regents Room
7	Preventing Harassment: A Shared Responsibility (PH)	1-4	WVSTC-Regents Room
7	Discipline and Documentation (D&D)	9-4	WVSTC-Capitol Room
8	Managing and the Law (M&L)	9-4	WVSTC-Capitol Room
9	Employee Performance Appraisal I: Policy and Forms (EPAI)	9-noon	WVSTC-Capitol Room
13	Ethics-in-Action: An Introduction to the WV Ethics Act (EIA)	9-10:30	WVSTC-Capitol Room
14	Supervising for Success III: Leadership Essentials (C1,D2)(LECID2)	9-4	WVSTC-Capitol Room
15	Know Your State Government (KYSG)	9-4	WVSTC-Capitol Room
21	Heading into Retirement: Planning for a Secure Future (HIR)	9-4	WVSTC-Capitol Room
27	Attendance Management (AM)	9-4	WVSTC-Regents Room
29	Providing the Ultimate Customer Service Experience (CSE)	9-noon	WVSTC-Capitol Room
29	Customer Service Breakdown: Managing Conflict in Challenging Situations (CSB)	1-4	WVSTC-Capitol Room

